Privacy Policy

This Privacy Policy ("Policy") sets forth Central Coast Wine Warehouse, LP dba Central Coast Wine Services ("CCWS") policies regarding the collection and use of information via this Portal located at http://portal.centralcoastwineservices.com/.com (including all pages under such second level domain name, collectively, the "Portal"). The Portal is generally accessible by all visitors ("Visitors"); however, portions of the Portal are only accessible by certain Visitors who register to use the CCWS's online services ("Online Services"). All Visitors registered to use the Online Services are referred to collectively herein as "Registered Visitors." Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the CCWS Portal Terms of Use.

INFORMATION: COLLECTION AND USE

GENERAL

Visitors (including without limitation Registered Visitors) understand and agree that CCWS may collect, maintain, and process information provided by them to CCWS, and information otherwise collected by CCWS concerning such Visitors on and through the Portal and the Online Services.

PUBLIC AREAS OF THE PORTAL

All Visitors may visit the public areas of the Portal without disclosing any personal information about themselves. However, Visitors will have the opportunity to request to receive information from CCWS, or to otherwise interact on or with the Portal, in which case an e-mail or other address or contact information or other personalized information may be collected in order to allow CCWS to comply with the request, and for other purposes as may be disclosed at the time the request is made or otherwise as set forth in this Policy. Visitors may elect to opt-out from receiving marketing communications by (a) following the instructions in OPT-OUT CHOICES, below, (b) checking appropriate opt-in or opt-out boxes which may be provided on the collection form or (c) as set forth in the communication sent from CCWS.

ONLINE SERVICES REGISTRATION INFORMATION

In order to participate in the Online Services, CCWS requires Registered Visitors to have registered with the Online Services by, among other things, providing contact information such as (for illustration purposes only) user ID, password, name, title, department, business address, business telephone number, business e-mail address and other contact information ("Registration Information"). From time to time Registered Visitors may review their Registration Information by visiting the appropriate area of the Online Services and revising their Registration Information. CCWS may also use Registration Information to communicate with all Registered Visitors regarding changes in Online Services functionality, features, billing, help desk and other activities relating to the operation of the Online Services. CCWS may disclose the Registration Information of a Party to administrators and/or other Parties who are designated by such Party to be provided access to such information. At Your option, some portions of Your Registration Information may be made available to other Visitors of the Portal. CCWS may also use Registration Information to send Registered Visitors information about products or

services available on or through the Online Services and offers made available by CCWS's partners, which may be sent by CCWS. Instructions on how to request that CCWS not send such future communications (not including communications necessary for the operation of the Online Services) or that CCWS not share Registration Information with third parties for marketing purposes, are set forth in OPT-OUT CHOICES, below and, for CCWS transmitted material which is unrelated to the operation of the Online Services, in each communication.

USAGE DATA

CCWS will record and collect information about how all Visitors use the Portal, including the Online Services. This data may include a Visitor's domain name, language, type of browser and operating system, Internet service provider, Internet protocol (IP) address, the Web site from which they arrived at the Portal, the amount of time spent on the Portal or using the Online Services and the ways in which they use the Portal or the Online Services (collectively, "Usage Data"). CCWS will monitor and use Usage Data in aggregated form to measure the Portal's performance and Online Services activity and improve the Portal's design and functionality. CCWS may also use Usage Data in aggregated form to develop and distribute to third parties statistical and other information about how the Portal and Online Services are used and for other marketing purposes. CCWS may also disclose aggregate Usage Data to other Visitors. CCWS may also use Usage Data in un-aggregated form to investigate and prosecute security violations or to identify a particular Visitor or Registered Visitor who engaged in particular transactions.

COOKIES

"Cookies" are pieces of information that are placed on a Visitor's computer hard drive to enable the individual to more easily communicate and interact with the Portal. CCWS uses cookies to customize Your experience on the Portal. CCWS also uses Cookies to record how many times a Visitor has visited our Portal and what pages the Visitor has accessed. You may, however, disallow receiving Cookies at any time through Your web browser, although this may affect the usability of the Portal. It is not CCWS's intention to use Cookies to retrieve information that is unrelated to the Portal or Your interaction with the Portal.

OPT-OUT CHOICES

To "opt-out" of (1) receiving communications from CCWS (except for communications necessary for the operation of the Portal, the Online Services, or as otherwise permitted under this Policy), (2) having contact information disclosed to third parties for marketing purposes (except as necessary for CCWS to operate the Portal, Online Services, or as otherwise permitted under this Policy), or (3) any other consent previously granted for a specific purpose concerning Your personal information, send an email to the CCWS Data Controller at aj@coastnetworx.com.

REVIEW/CHANGE CONTACT INFORMATION

Requests to review or change Registration Information previously provided on or through certain portions of the Online Services may be made to the CCWS by sending an email to the CCWS Data Controller at ai@coastnetworx.com.

LINKED SITES

CCWS may provide links to third parties' Web sites ("Linked Sites") from the Portal or the Online Services. Linked Sites are not necessarily reviewed, controlled or examined by CCWS in any way and CCWS is not responsible for the privacy policies and practices of any such Linked Sites, or any additional links contained therein. These links do not imply CCWS's endorsement of or association with the Linked Sites.

DISCLOSURE PURSUANT TO LAW

CCWS may make information concerning Visitors, the Portal, the Online Services, and the uses thereof, available to law enforcement personnel and agencies as required by law or in order to enforce the Terms of Use, and may disclose such information if required by law or a judicial or governmental order or subpoena. Where permitted by law, CCWS may also disclose such information to law enforcement personnel and agencies, or use such information as part of legal process, in order to protect its property or in furtherance of an investigation regarding a breach of the Online Services rules and policies or any unauthorized access to or use of the Portal or the Online Services, or any illegal activities concerning a particular visitor or registered visitor.

CONSENT TO PROCESSING

By using or providing information to the Portal or the Online Services, all Visitors understand and unambiguously consent to the collection, processing and use of such information in the United States and other countries and territories, for the purposes of providing the Portal, the Online Services and related services and as otherwise set forth herein or in the CCWS Rules.

SERVICE PROVIDERS

CCWS may utilize third parties to provide or perform certain services and functions on the Portal and the Online Services. For example, CCWS may use a Web site tracking evaluation firm to analyze use of the Portal and the Online Services by all visitors and CCWS may use third-party suppliers to provide certain functionality and services provided on the Online Services. CCWS will make information concerning Visitors and their use of the Portal and Online Services available to these service providers and business partners, as necessary, to perform these functions and services. The service providers may be located throughout the world; therefore information relating to Visitors may be sent worldwide to countries which have a level of privacy protection different to that of the U.S. or the country of residence of such visitor.

TRANSFER OF INFORMATION

In the event of a sale, merger, consolidation, reorganization, liquidation, dissolution, change of control or sale or transfer of the substantial assets of CCWS, information collected via or stored on the Portal or the Online Services may be sold, assigned or transferred to a party acquiring all or substantially all of the equity and/or assets of CCWS related to the Portal. CCWS may also transfer such information to its subsidiaries and affiliates involved in the operation of the Portal or the Online Services.

SECURITY

CCWS takes seriously the security of your personal information. CCWS has therefore implemented technology and security policies and procedures intended to reduce the risk of accidental destruction or loss, or the unauthorized disclosure of or access to, such information, reasonably appropriate to the level of the data concerned. However, due to the open communication nature of the Internet, we cannot guarantee that communications between You and the Portal, and the Portal and You, or data stored on CCWS's systems, will be free from unauthorized access by third parties.

In the unlikely event that CCWS believes that the security of your personal information in CCWS's possession or control may have been compromised, CCWS may seek to notify you of that development. If a notification is appropriate, CCWS would endeavor to do so as promptly as possible under the circumstances, and, to the extent CCWS has your email address, CCWS may notify you by email.

UPDATES TO THE PRIVACY POLICY

CCWS may, in its sole discretion, update this Policy at any time and from time to time, by posting the amended Policy on the Portal. The revised or amended Policy shall be effective upon posting. Any access to or use of the Portal or Online Services following such update shall be deemed consent to such update. All visitors are therefore encouraged to refer back to this page regularly. This Policy may not be otherwise amended without the written consent of CCWS.

CONTACT, QUESTIONS, & COMMENTS

If you would like to communicate with CCWS regarding privacy issues or have questions or comments about this Policy, please forward such communication to aj@coastnetworx.com.